

Grab & Go 2.0 FAQ

How does the program work?

At the beginning of the academic year, each student on the meal plan will receive a complimentary token. Tokens can be redeemed at most dining halls for a reusable container. After using the container, students should rinse, then return it to a container machine where they will receive a new token. Machines are located in the lower level of the campus center, Tyler dining hall entryway and the Scales entryway.

How will I get my first token?

First-year and transfer students will receive the token in their Orientation packet at Central Check In. All upperclass students will get theirs via campus mail.

Where do I get a reusable container?

Students can exchange their token for a container in most of the residential dining rooms on campus. Containers cannot be used in Cutter/Ziskind Kosher or Dawes.

How big is the container?

Students will be able to select either an 8-by-8-inch clamshell-style container or a 12-ounce soup container.

How do the container get cleaned?

Dining services staff will remove dirty containers from the container machines and wash them in the dining rooms between meal periods.

Where are the container machines located?

Machines are located in the lower level of the Campus Center, Tyler dining hall entryway and the Scales entryway.

Can I reuse the same container instead of returning it to a machine?

For health and safety reasons, only properly cleaned and sanitized containers handled by dining staff can be used in the dining rooms.

Can I exchange a dirty container for a clean container in the dining hall?

No, containers need to be returned to a container machine where students will receive a token to be exchanged for a clean container. The machines allow dining staff to keep track of usage and ensure that the containers are returned to dining services to be sanitized. Additionally, not all dining halls will be able to clean the containers.

Do I have to rinse my container before depositing it in the machine?

Dining staff recommend rinsing the container. If students are unable, the containers can be deposited without being rinsed.

What if I can't find my token?

If a student loses their token or would like additional tokens, they can purchase a new one from the Campus Center Cafe for \$5.

What if I lose my container?

If a student loses a container, a replacement token from the Campus Center Café can be purchased for \$5.

What if I have the need for multiple containers?

Students may purchase as many tokens as they like from the Campus Center Café for \$5 each.

Can I take a soup container and a clamshell container?

If a student needs both types of containers, they may purchase an additional token for \$5 at the Campus Center Café.

Can I redeem my token for cash?

No, tokens can only be used for containers.

Can I use the container at Cutter/Ziskind Kosher or Dawes?

No, the containers cannot be used at these dining halls.

What happens if a container machine is not working?

The machines are networked to track usage and technical errors and will notify the dining office if there is an issue. Problems will be corrected as soon as possible.