Smith College

Scottish Isles and Norwegian Fjords

Voyage aboard the Exclusively Chartered, Small Ship Five-Star Le Champlain

May 16 to 24, 2020
Dear Smith Alumnae and Friends:

Across the peaks and beautiful glens of Scotland to the natural beauty of Norway’s mighty fjords, the legacies of Viking and Celtic clans are entwined in each civilizations’ cultural traditions and archaeological heritage.

This singular, custom-designed itinerary traces the cultural crossroads of Nordic and Scottish civilizations during the best time of year, when the weather is mild and the days are long—a voyage accomplished only aboard a small ship cruising into smaller ports where larger vessels cannot venture. Cruise for seven nights aboard the exclusively chartered, Five-Star LE CHAMPLAIN, featuring only 92 Suites and Staterooms, each with private balcony.

Cruise from dynamic Glasgow to charming Bergen, where rows of colorful, gabled houses on the historic Bryggen waterfront evoke the city’s past. Traverse the lands of the Scottish Highlands where granite mountains loom over emerald pastures and misty expanses of golden bracken and heather. In historic Glencoe, trace the emotive legacy of the famous Clan Donald. Visit the hamlet of Glenfinnan, where the Gaelic language is still spoken and its magnificent 21-arch viaduct speaks to Scotland’s engineering prowess.

Immerse yourself in the Norse history of the tradition-steeped Shetland Islands, a subarctic archipelago with remarkable archaeological sites, including the Bronze Age relics of Jarlshof. View the untamed shorelines, serrated sea stacks and crystal-clear waters of the Orkney Islands and learn more about the islands’ fascinating Neolithic history from renowned archaeology expert Nick Card.

Join us on this monumental journey and experience some of the world’s most unspoiled landscapes and hallowed archaeological sites, with opportunities to visit up to five UNESCO World Heritage sites. Cruise into majestic fjords, navigate the ancient shipping lanes of the Vikings and gain an intimate perspective of Norway’s spectacular mountain landscape aboard the Flåm Railway, one of the world’s most scenic train rides.

This exceptional travel program sells out quickly so book now while space and Early Booking Savings are still available!

Sincerely,

Elizabeth A. Bigwood
Director, Smith Travel
Office of Alumnae Relations
Smith College

Study Leader

Drew Guswa received his B.S.E. from Princeton University in 1994, his M.S.C.E. from Stanford University in 1995 and his Ph.D. from Stanford University in 2000. In 2001, Guswa joined the faculty at Smith College to help launch the Picker Engineering Program—the first engineering program at an all-women’s college. In 2009, he was named as the founding director of Smith’s Center for the Environment, Ecological Design and Sustainability.

In this capacity, Guswa has worked to provide students with opportunities to integrate knowledge across disciplines in support of environmental decisions and action. As a civil and environmental engineer, he views his own research as a chance to exemplify his commitment to the environment through continually acquiring engineering and analytical skills and applying them to new challenges. He is particularly interested in the effects of landscapes on water resources. After a sabbatical at Stanford, he returned to Smith College in 2016 as the Director of the Picker Engineering Program, whose graduates integrate understanding of technical principles with knowledge from across the liberal arts to address society’s challenges. Guswa and his family live in Northampton and enjoy biking, cross-country skiing, hiking and other outdoor activities. Guswa has previously enjoyed traveling with alumnae on Smith trips to the Panama Canal, Costa Rica and Alaska.
During the enigmatic Viking Age, which prevailed almost 300 years between the eighth and 11th centuries, the Men of the North were cast as fierce barbarians who plundered their way across the known world. They came from Norway to settle in Scotland around A.D. 800—in Jarlsfjord on the Shetland Islands and in the Hebrides, where over one hundred villages are still known by their originally settled Norse names, solidifying the enduring historic link between Norway’s Vikings and Scotland’s clans. Some of Scotland’s best-known clans, the Clan Donald and Clan MacLeod, came from Norse ancestry, influencing the distinct dialects still spoken today on the Orkney and Shetland Islands. The nuance and rich history of these two complex and deeply intertwined cultures await your discovery across these remote, verdant and storied lands.

U.S.
Day 1
Depart the U.S.

Glasgow, Scotland
Day 2
Arrive in Glasgow where the indelible mark of Viking conquest still permeates the culture, and embark the Five-Star Le CHAMPLAIN.

Fort William/Scottish Highlands
Day 3
The legendary Scottish Highlands and their striking, rugged scenery have inspired countless folktales and storytellers with their enchanting and mysterious allure. Begin your day in bucolic Glenfinnan; view the Glenfinnan Viaduct, immortalized by the Hogwarts™ Express in the Harry Potter film series, and see the Glenfinnan Monument, commemorating the Jacobite Highlanders that Bonnie Prince Charlie rallied against King George II in 1745.

Stop along the Caledonian Canal to view Neptune’s Staircase, an incredible feat of engineering when it was built in the early 1800s and the longest staircase lock in Britain. Travel along castle-dotted shores enshrouded with myth and legend to Glencoe, hailed as one of Scotland’s most scenic glens, partially owned and preserved by the National Trust for Scotland.

Attend the Captain’s Welcome Reception this evening.

Kyle of Lochalsh/
Portree, Isle of Skye
Day 4
Visit the soul-stirring 13th-century Eilean Donan Castle, named for a sixth-century Irish Saint. Colonel MacRae, of Clan MacRae, restored this icon in 1932 and established a clan museum. Travel across heather-covered moors and through the starkly beautiful Cullin Mountains en route to the scenic capital of Portree, situated along the unforgettable coastline of ethereal Isle of Skye.

Kirkwall, Orkney Islands
Day 5
This morning, the director and head archaeologist of the Ness of Brodgar site, Nick Card, will provide his keen insights about this impressive ancient compound that lies outside of Kirkwall. Mr. Card’s research and fieldwork are internationally regarded, both in the archaeology field and by the popular press. The Ness of Brodgar excavations were named the Current Archaeology Research Project of

Indigenous Shetland ponies are a strong breed with heavy coats and a maximum height of only 44 inches.

Cover photo: Nicknamed “the King of the Fjords” for its size and depth, Sognefjord showcases Norway’s spectacular natural beauty.

Photo this page: The 13th-century Eilean Donan Castle stands proudly at the convergence of three great sea lochs.
Steeped in Viking heritage, the largest Orkney Island, known as Mainland, has been designated a UNESCO World Heritage site for its concentration of prehistoric treasures defined as the Heart of Neolithic Orkney. Nearly 1000 years before Giza’s pyramids were built and over 500 years before Neolithic humans raised Stonehenge, Stone Age inhabitants of this archipelago, dating from 3200 B.C., erected the Ness of Brodgar, a mysterious compound rivaling the scale of the Acropolis, demonstrating advanced technological prowess and Neolithic “artistry.”

Walk among the nearby stone monoliths of the Ring of Brodgar, raised more than 4000 years ago in the patterned circle of a henge. See the ceremonial Stones of Stenness en route to the settlement of Skara Brae, where more than 5000 years ago, it was inhabited by an early Orcadian culture known for decorative arts and sophisticated craftsmanship.

Thousands of years later, the Vikings established the port town of Kirkwall on Mainland, leaving behind the towering 12th-century St. Magnus Cathedral, known as the “Light of the North.”

Hear the classically haunting sounds of a Scottish bagpiper as you reboard the ship. This evening, a Scottish storyteller weaves traditional tales that have been handed down by word of mouth for generations.

Winding through the austere Scottish Highlands, the 21-arch Glenfinnan Viaduct frames Loch Shiel, where steep slopes reflect into the loch’s sparkling freshwater.

Founded as a marketplace for 17th-century Dutch herring fleets, Lerwick merges coastal charm with a rolling, heathered landscape.

**Lerwick, Shetland Islands**

**Day 6**

Explore the remote Shetland Islands, declared a Global Geopark by UNESCO for their geologically diverse landscapes and seascapes carved by prehistoric ice. Here, nature’s colors and textures endlessly shift, and clamoring gannets and puffins crowd the dramatic rock cliffs.

Dock in Lerwick, Shetland’s capital, and journey to the island’s southernmost point, scanning the verdant landscape for Shetland’s famous ponies grazing on the grass-covered knolls.

Visit Jarlshof, a pending UNESCO World Heritage site deemed the zenith of prehistoric architectural achievement in Northern Europe. Multi-period remains span over 4000 years of human history.
including late-Neolithic stone houses, a Bronze Age village, an Iron Age broch and wheelhouse, Norse longhouses, a medieval farmstead and a 16th-century laird’s house.

**Cruising the Norwegian Fjords, Norway/Flåm Railway**

**Day 7**

Norway’s fjords and islands offer some of Europe’s most profoundly beautiful coastal scenery, where sea mist and sunlight enhance the fjords’ deep blues and the valley’s lush greens. Cruise majestic Sognefjord, passing traditional farmsteads and villages flanked by soaring mountains and glaciers.

This afternoon, board the Flåm Railway, one of the world’s most scenic train rides. This masterpiece of Norwegian engineering—the steepest standard-gauge railway track in Europe, spirals 2835 feet—opened to the public in 1940 and travels 13 dramatic miles through 20 tunnels to Myrdal’s mountaintop station. Watch as snowcapped mountains, cascading waterfalls—including the awe-inspiring Kjofossen—and intriguing hamlets unfold along this alpine branch of the world-renowned Bergen Line.

**Bergen**

**Day 8**

Founded on a Viking settlement in 1070 and the Norwegian capital during the 12th and 13th centuries, Bergen was an important part of the Hanseatic League’s trading empire from the 14th to mid-16th centuries. The city’s illustrious past can be glimpsed in the beautifully preserved gabled buildings of Bergen’s Bryggen (the old wharf), a UNESCO World Heritage site surrounded by lushly carpeted hills and fjords. Stroll the grounds of Trolldalen, the summer home of famed Norwegian composer Edvard Grieg. Visit the reconstructed Fantoft Stavkirke, a traditional 12th-century wooden stave church, noted for its durable post and lintel construction.

Enjoy the afternoon at leisure in Bergen before the Captain’s Farewell Reception on board this evening.

**Bergen/U.S.**

**Day 9**

Disembark in Bergen and continue on the Wonders of Norway Post-Cruise Option or transfer to the airport for your return flight to the U.S.

Enjoy a phenomenal journey through the verdant, mountainous fjordlands of Norway aboard the Flåm Railway, first proposed in 1871.
Luxury Small Ship, Innovative Design

LE CHAMPLAIN, launched in 2018, ushers in a new generation of Five-Star small ships, combining revolutionary design and a new standard of luxury for an unparalleled cruising experience. Dock in smaller ports inaccessible to larger ships and where authentic cultural experiences and majestic scenery await you.

Blue Eye – World’s First Multisensory, Underwater Observation Lounge

View the beauty of marine life through the large, subaquatic windows and integrated digital screens providing live images from underwater cameras, and enjoy the sensory experience of listening to the ocean’s unique underwater universe in the comfort of the exclusive Blue Eye lounge.*

Life on Board

Enjoy sweeping views from the lounges, which open to the outdoors, and lectures, cultural performances or film screenings in the state-of-the-art theater. Relax in the spa and sauna or the Sun Deck’s infinity-style swimming pool. There is a beauty salon, fitness room and there are three elevators. Complimentary Wi-Fi access is available (conditions permitting).

Elegant Suites and Staterooms, 100% with Private Balconies

Each of the 92 Five-Star Staterooms and Suites (up to 484 square feet) features a private balcony. Grand Deluxe Suites have a bay window and spacious private terrace. Accommodations offer two twin beds or one queen bed, individual climate control, private bathrooms with a shower and luxury hotel-style amenities.

Respect for the Environment

A new addition to the Ponant “Clean Ship” fleet, an important distinction among ocean-cruising vessels, LE CHAMPLAIN is energy efficient and eco-friendly, protecting fragile marine ecosystems.

Chic and Casual Dining

Dine indoors or alfresco on international and regional cuisine served in the stylish, spacious indoor-outdoor restaurant, at the casual pool deck grill or from 24-hour room service. Daily meals include continental and buffet breakfasts, buffet lunch, afternoon tea and four-course dinner.

World-Class Service

The highly trained, English-speaking crew are personable and attentive, and the ship has a medical center staffed with a doctor and nurse.

*Marine life viewing varies by location.
Included Features

On Board the Exclusively Chartered, Five-Star, Small Ship Le Champlain

◆◆ Seven-night voyage from Glasgow, Scotland, to Bergen, Norway, featuring a cruise of Norway’s fjords.
◆◆ Elegantly appointed, Five-Star Suite or Stateroom.
◆◆ Captain’s Welcome and Farewell Receptions.
◆◆ Complimentary alcoholic and nonalcoholic beverages available throughout the cruise.
◆◆ All meals aboard ship.
◆◆ Complimentary Wi-Fi (conditions permitting).
◆◆ Blue Eye—the world’s first luxury, multisensory, underwater Observation Lounge.
◆◆ Excursion through the Scottish Highlands, featuring Glencoe, Scotland’s most emotive glen, and the bucolic village of Glenfinnan.
◆◆ Visit 13th-century Eilean Donan Castle and enjoy a scenic excursion across the Isle of Skye.
◆◆ Traditional Scottish storytelling and the distinctive melodies of Scotland’s iconic bagpipe.
◆◆ Visit to medieval Kirkwall to see St. Magnus Cathedral.
◆◆ Exclusive, specially arranged lecture by esteemed expert Nick Card, the director and head archaeologist of the Ness of Brodgar archaeological site.
◆◆ Scenic excursion to the Heart of Neolithic Orkney, the UNESCO World Heritage sites of the Ness of Brodgar, the Ring of Brodgar and Skara Brae.
◆◆ Excursion to the 5000-year-old prehistoric site of Jarlshof on Scotland’s remote Shetland Islands, a UNESCO Global Geopark.
◆◆ Spectacular cruise through the picturesque Sognefjord, Norway’s longest and deepest fjord.
◆◆ Round-trip journey with stunning mountain and fjord views on the Flåm Railway, one of the world’s most memorable train rides.
◆◆ Visit to captivating Bryggen, Bergen’s historic waterfront—a UNESCO World Heritage site—and a specially arranged tour of Troldhaugen, the summer home of composer Edvard Grieg.

Always Included

◆◆ Transfers and luggage handling abroad if your arrival(s)/departure(s) coincide with the scheduled group transfer(s).
◆◆ Experienced, English-speaking local guides for included excursions.
◆◆ Gratuities to local guides and drivers on included excursions and transfers.
◆◆ Complimentary bottled water in your Suite or Stateroom and on excursions.
◆◆ Hospitality desk aboard the ship.
◆◆ Experienced Gohagan & Company Travel Directors at your service.
◆◆ Complimentary use of an audio headset during guided excursions.
◆◆ Automatic $250,000 flight insurance policy for each participant ticketed on flights by Gohagan & Company.
Scotland’s Cultural Capitals
Glasgow • Edinburgh

Pre-Cruise Option
Explore two of Scotland’s great cities and their histories of fascinating clans, medieval knights and royal and religious intrigue. During your tour of Glasgow, visit its 12th-century cathedral, the only medieval church in mainland Scotland to survive the reformation of 1560, and the captivating St. Mungo Museum. In Edinburgh, discover the UNESCO World Heritage-designated Old Town, a labyrinth of medieval passageways, the Royal Mile and the neoclassical New Town, laid out in the 18th century. Explore imposing Edinburgh Castle, a powerful national symbol dating from the 12th century with curving ramparts that define the city’s romantic silhouette.

Spend two nights in the ideally located, Five-Star Sheraton Grand Hotel.

Wonders of Norway • Copenhagen
Fjordlands • Stalheim • Oslo
via Bergen Railway and Coastal Ferry

Post-Cruise Option
Immerse yourself in majestic Norwegian landscapes and traditional Scandinavian culture on this unique and exclusive five-night journey. Experience the majesty of the Norwegian highlands and ride through the stunning scenery of Europe’s highest mountain plateau on the Bergen Railway. In vibrant Oslo, visit the stately Opera House and the unique Vigeland Sculpture Park. In the Danish town of Roskilde, visit its 12th-century, Gothic-style cathedral, a UNESCO World Heritage site, and explore the fascinating Viking Ship Museum. Enjoy an exclusively chartered cruise along Copenhagen’s idyllic canals to see Christiansborg Palace, the Old Stock Exchange, Amalienborg Palace and view the “Little Mermaid” statue. Accommodations are for four nights in comfortable hotels and one night aboard an award-winning SEAWAYS ferry from Oslo to Copenhagen.

The Pre- and Post-Cruise Options are available at additional cost. Details will be provided with your reservation confirmation.

Copenhagen’s Nyhavn waterfront showcases the Vikings’ legacy and the maritime character of a traditional Hanseatic city.
LE CHAMPION

LAND/Cruise TARIFF excluding taxes* Per person, based on double occupancy

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
<th>Early Booking Tariff through Oct. 15, 2019</th>
<th>Tariff* after Oct. 15, 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>8</td>
<td>Picture window, single door onto private partial-wall balcony. Deck 3, forward. (limited availability)</td>
<td>$5295</td>
<td>$6295</td>
</tr>
<tr>
<td>7</td>
<td>Picture window, single door onto private partial-wall balcony. Deck 3, midship.</td>
<td>$5995</td>
<td>$6995</td>
</tr>
<tr>
<td>6</td>
<td>Expansive sliding glass door, private balcony. Deck 4, forward.</td>
<td>$6795</td>
<td>$7795</td>
</tr>
<tr>
<td>5</td>
<td>Expansive sliding glass door, private balcony. Deck 4, midship.</td>
<td>$7495</td>
<td>$8495</td>
</tr>
<tr>
<td>4</td>
<td>Expansive sliding glass door, private balcony. Decks 5 and 6, aft. (limited availability)</td>
<td>$7995</td>
<td>$8995</td>
</tr>
<tr>
<td>3</td>
<td>Expansive sliding glass door, private balcony. Deck 5, forward. (limited availability)</td>
<td>$8595</td>
<td>$9595</td>
</tr>
<tr>
<td>2</td>
<td>Expansive sliding glass door, private balcony. Deck 5, midship.</td>
<td>$8895</td>
<td>$9895</td>
</tr>
<tr>
<td>1</td>
<td>Expansive sliding glass door, private balcony. Deck 6, midship.</td>
<td>$9495</td>
<td>$10495</td>
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<tr>
<td>Deluxe Suite</td>
<td>Suite with expansive sliding glass door, large private balcony, sitting area with sofa. Decks 3, 4, 5 and 6. (limited availability)</td>
<td>$10695</td>
<td>$11695</td>
</tr>
<tr>
<td>Prestige Suite</td>
<td>Two rooms, expansive sliding glass door, large private balcony, two bathrooms, two closets, large sitting area with sofa. Deck 5. (limited availability)</td>
<td>$11495</td>
<td>$12495</td>
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<tr>
<td>Privilege Suite</td>
<td>Large Suite with expansive sliding glass door, large private balcony, sitting area with sofa. Decks 5 and 6. (limited availability)</td>
<td>$11795</td>
<td>$12795</td>
</tr>
<tr>
<td>Grand Deluxe Suite</td>
<td>Large two-room Suite, expansive sliding glass door, spacious private terrace, full bathroom with tub and separate shower, additional half bath, sitting area with sofa. Decks 5 and 6. (limited availability)</td>
<td>$12695</td>
<td>$13695</td>
</tr>
<tr>
<td>Owner's Suite</td>
<td>Large two-room Suite, expansive sliding glass door, spacious private terrace with outdoor Jacuzzi, full bathroom with tub and separate shower, additional half bath, sitting area with sofa. Deck 5, midship. (limited availability)</td>
<td>$12995</td>
<td>$13995</td>
</tr>
</tbody>
</table>

Singles are available in category 3 at $12695* and in category 2 at $14995* on or before October 15, 2019. Add $1000 for reservations made after October 15, 2019.

*Le Champlain has been specially contracted for this tour, and the applicable deck plan is available on request from Gohagan & Company and reflects the only valid cabin categorization of the vessel.

SCOTTISH ISLES AND NORWEGIAN FJORDS RESERVATION FORM

Send to: Gohagan & Company
209 South LaSalle Street, Suite 500
Chicago, IL 60604-1446
Phone: (800) 922-3088
Fax: (312) 609-1141

Title Full Name (exactly as it appears on your passport) Class Year

Street Mailing Address (no P.O. Box number please)

City State Zip Code

Telephone: (Home) (Mobile)

Email Address (Business)

Preferred Name(s) on Badge(s) Tour No. 126-05/16/20-888

Program reservations require a deposit of $800 per person and $200 per person Scotland’s Cultural Capitals Pre-Cruise Option and/or $200 per person Wonders of Norway • Copenhagen Post-Cruise Option.

By reserving and depositing on this program, you agree to the Release of Liability, Assumption of Risk and Binding Arbitration Agreement as printed on the outside back cover of this brochure.

Enclosed is my/our check(s) for $ as deposit.

Make checks payable to Gohagan & Company.

I/We authorize you to charge my/our deposit of $ to:

Visa MasterCard

Card Number Exp. Date

Signature as it appears on credit card

All FINAL PAYMENTS are required to be made by check or wire transfer by February 11, 2020.

Please make my/our reservation(s) in category:
1* choice 2nd choice

Double occupancy (two twin beds)
Double occupancy (one queen bed)
Single accommodations

I am reserving as a single but prefer to share accommodations and will allow you to select my roommate (shares cannot be guaranteed).

Please make my/our reservation(s):
Scotland’s Cultural Capitals Pre-Cruise Option
Double at $1295 per person.
Single at $1895 per person.
I am reserving as a single but prefer to share accommodations.
Wonders of Norway • Copenhagen Post-Cruise Option
Double at $2795 per person.
Single at $3895 per person.
I am reserving as a single but prefer to share accommodations.

I/We want you to book my/our air, at an additional cost to be advised, from: (fill in departure city)

Economy Class
Upgraded Economy
Business Class
First Class

Note: Airfare is subject to change and availability and is nonrefundable.

I/We will make my/our own air arrangements.
RELEASE OF LIABILITY, ASSUMPTION OF RISK AND BINDING ARBITRATION AGREEMENT

Fees are not refundable. Your airline ticket constitutes a nonrefundable fare basis, likely. Gohagan reserves the right to change or cancel a trip for any weather, water conditions or levels, other events of force majeure, guest lecture series (if applicable), are subject to change or cancellation. Specific room/cabin assignments are within the sole discretion of the hotel or cruise line. It is required to spend an additional night(s), you will be responsible for your return home. In the event of a@/cancellation, the participant certifies that he/she does not have any mental, physical or other condition of disability that would create a hazard for him/herself or other participants and go to medical attention or the quality thereof, overbooking or downgrading of accommodations, mechanical or other failure of airplanes, vehicles, or other means of transportation, rentals, for any failure of any transportation mechanisms to arrive or depart timely or safely.

Cancellations: Cancellations for all or any part of the trip including Pre/Post Program(s) reservation(s) will not be effective until received in writing in the offices of Gohagan. Should you have to cancel, the following terms will apply: reservation cancellation(s) are subject to a $200 ($50 Per Pre/Post Program(s)) per person administrative fee from the time of booking through 120 days prior to departure; from 95 through 119 days prior to departure, $800 ($200 Per Pre/Post Program(s)) per person; from 60 through 94 days prior to departure, 50% of the published full regular tariffs; 59 days or less prior to departure, a no-show, or early return from the trip will result in forfeiture of 100% of the published full regular tariffs. In addition, any applicable airline cancellation fees, optional excursions cancellation fees and administrative fees may apply.

TRIP INSURANCE: We strongly recommend for your protection that you purchase trip cancellation insurance. In the event that you must cancel your participation in a travel program, trip cancellation insurance may be the only source of reimbursement. Insurance information will be sent to you by Smith Travel on receipt of your registration.

TRANSPORTATION: All programs are based on fares in effect at the time of printing and are subject to change at any time. On land and/or cruise programs, even after full payment, Gohagan reserves the right to increase the tour price in the event of cost increases due to changes in supplier costs, currency fluctuations or fuel or energy surcharges and all such increases are to be paid to Gohagan upon notice to the tour participant of such increases. On programs which include Gohagan purchased interstate or international air (which originates or returns to the United States), no increased costs will be passed on after final payment except for subsequently imposed governmental tax increases.

REGISTRATION: CST#: 20313868-40, WST#: 017767-666, DSTR#: TA-0905.

BINDING ARBITRATION: Any dispute concerning, relating or referring to this Agreement, the brochure or any other literature concerning the trip, or the trip itself, shall be resolved exclusively by binding arbitration pursuant to the Federal Arbitration Act, 9 U.S.C. Sections 1-16, either according to the then current Commercial Rules of the American Arbitration Association (AAA) or pursuant to the Comprehensive Arbitration Rules & Procedures of the Judicial Arbitration and Mediation Services, Inc. (JAMS). Such proceedings will be governed by the Code of Federal Regulations (Title 28) Part 149, unless otherwise specified. It is required to spend an additional night(s), you will be responsible for your return home. In the event of a@/cancellation, the participant certifies that he/she does not have any mental, physical or other condition of disability that would create a hazard for him/herself or other participants and go to medical attention or the quality thereof, overbooking or downgrading of accommodations, mechanical or other failure of airplanes, vehicles, or other means of transportation, rentals, for any failure of any transportation mechanisms to arrive or depart timely or safely.

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