

MAKE AN INTERNATIONAL FUNDS TRANSFER (Active Students / Payers with CASHNet Access)

Smith College has partnered with Transact International Payments / TransferMate Education to offer active international students to make payments in the currency of their choice. This service is offered from over 200 countries using more than 140 currencies.

TransferMate offers multilingual, dedicated payment and account support 24 hours a day, 7 days a week via the following methods:

- [Chat](#) (direct agent chat)
- [Phone](#) (pick the country you are calling from)
- [Email](#) (customer service email)

If you are an active international student or authorized payer who has been granted access to CASHNet, please follow the steps in this article to make a payment in your local currency.

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Things to Note:

- **Domestic students studying abroad** can still make ACH payments with their US-based bank account through CASHNet even when they are in an international location.
- Please contact sfs@smith.edu if you are an active international student or authorized payer wanting to make an international payment in USD.
- The images in this article are only examples and are not representative of all cases Payers may encounter while using TransferMate. Always read and follow TransferMate instructions carefully when making international wire payments

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1. Log into your CASHNet account.
 - a. **Active Students** access CASHNet through the Finances application on their Workday homepage.
 - b. **Authorized payers** may access CASHNet at <https://commerce.cashnet.com/SMITHPAY>.

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2. Select Make a Payment from the menu on the left or the Overview page.

The screenshot displays the Smith College CASHNet user interface. On the left, a dark sidebar menu contains several options: 'My Account', 'Overview', 'Activity Details', 'Payment Plans', 'Make a Payment' (highlighted with a red box), 'Transactions', 'Statements', and 'Sign Out'. The main content area is titled 'Overview' and features a header for 'Pioneer Smith, Smith College TRAINING' with a balance of '\$34,829'. Below this, a 'Summary' section lists 'Balance Due' and 'Balance' as '\$34,829.00'. A 'View statements' link is present. At the bottom right, there are two buttons: 'View activity details' and 'Make a payment' (highlighted with a red box). Two red arrows originate from the 'Make a Payment' menu item and point towards the 'Make a payment' button.

Summary		View statements
Balance Due	\$34,829.00	
Balance	\$34,829.00	

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3. Enter the amount you would like to pay in the Amount field. You may also select Balance to pay the full amount.

Balance items

☒ Uncheck all | 1 of 1 selected

Description	Balance	Amount
☒ Balance Due	\$51,816.13	\$0.00

Total balance

Pay amount **\$0.00**

Remaining balance \$51,816.13

Balance \$51,816.13

Other amount

4. Select Checkout.

Payment 0 items **\$0**

Cancel Checkout

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5. Under Payment method, select the International Payment option.



Saved bank account (*****1234)

New Bank account

New 529 Savings Plan

International payment
Foreign Currency (IFT)

6. Select the country and International payment option.



* What country are you paying from?

Chile *

* International payment option

Bank Transfer CLP 50,223,912

To pay by Bank Transfer, you will first need to enter information about the student and the payer.

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7. Enter the Student Information



Student information

* Name

* Phone number

* Email address

* Date of birth
 

Student's current address

* Country

* Street address

* City

* State / Province

* Zip / Postal code

Enter N/A if not applicable



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8. Enter the Payer Information.
9. Check the box agreeing to the international payment terms and conditions.
10. Select Continue.

The screenshot shows a 'Payer information' form. A red box highlights the dropdown menu for 'Who is making the payment?' with the options: Student, Student, Parent of student, Student's relative, and Other. A red arrow points to this dropdown. Another red box highlights the checkbox for 'I have read and agree to the international payment [terms and conditions](#).' with a red arrow pointing to it. A third red box highlights the 'Continue' button at the bottom right with a red arrow pointing to it. A 'Chat' icon is visible on the right side of the form.

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11. Enter the Receipt email address and review all information for accuracy.

Toggle back to the “< Payment method” link (top left) if you need to edit any information.

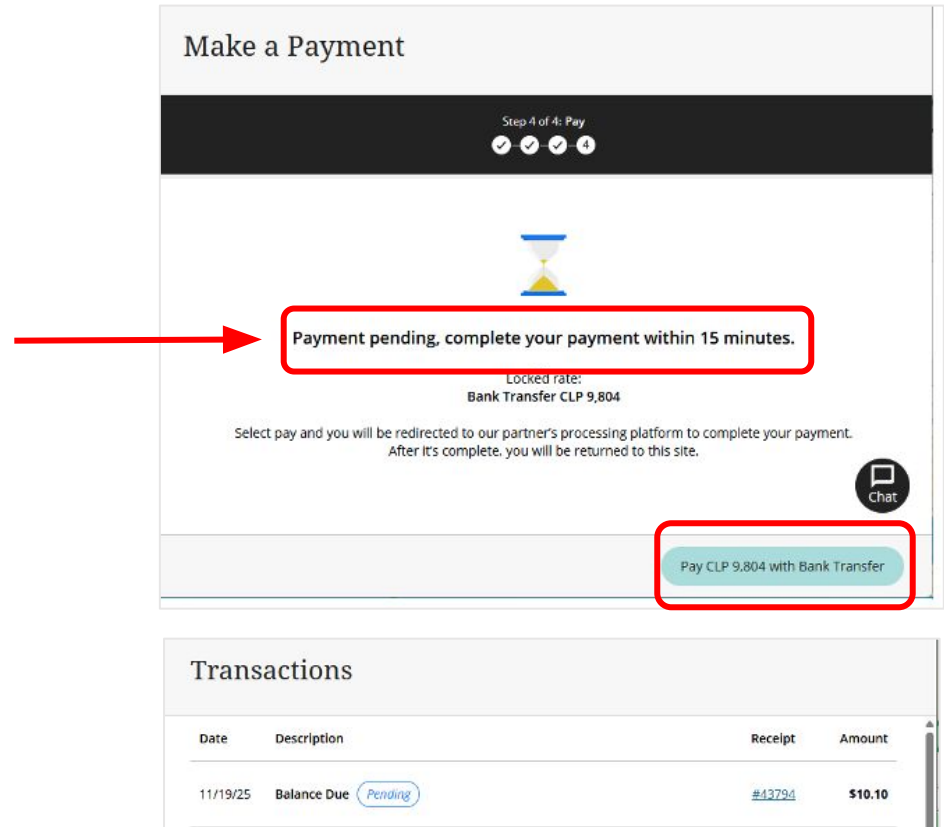
12. Select Continue.

The screenshot displays the 'Make a Payment' web interface. At the top, a black navigation bar contains a red-outlined button labeled '< Payment method' and a progress indicator showing 'Step 3 of 4: Review'. Below the bar, the text 'Let's make sure we have your correct information.' is centered. The form is divided into several sections: 'Receipt email address' with an input field; 'Summary' showing 'Balance Due Amount' as '\$10.10' and 'Total' as '\$10.10'; 'Payment details' showing 'Bank Transfer' as the payment method; 'Student information' with fields for Name, Phone number, Email address, Date of birth, and Address; and 'Payer information' showing 'Relationship to student' as 'CURUT'. At the bottom, there is a security notice, a 'Cancel' button, and a red-outlined 'Continue' button. A 'Chat' icon is visible in the bottom right corner.

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13. Select Pay. TransferMate will show the status of your payment and generate a unique Transaction ID / Receipt # (as seen in the Transactions section of your CASHNet account).

IMPORTANT: Pay close attention to the time limit for completing the next steps (payment transaction with the local bank). It varies by country, anywhere from 10 minutes to 48 hours.



Make a Payment

Step 4 of 4: Pay

Payment pending, complete your payment within 15 minutes.

Locked rate:
Bank Transfer CLP 9,804

Select pay and you will be redirected to our partner's processing platform to complete your payment.
After it's complete, you will be returned to this site.

Chat

Pay CLP 9,804 with Bank Transfer

Transactions

Date	Description	Receipt	Amount
11/19/25	Balance Due Pending	#43794	\$10.10

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14. A receipt will be emailed to the person listed from Step 11. It will include Payment Instructions for arranging a bank transfer to the TransferMate bank account.
15. Visit your local bank in person or use your online banking app to arrange the bank transfer. Note: TransferMate must receive the payment in their account within 48 hours to secure the locked rate for the bank transfer transaction.

Note: If your local country uses a payment partner (such as dLocal or Geoswift), TransferMate will always require a payment receipt before proceeding to next steps. Please direct any questions about this to TransferMate support.
16. After funds are sent from the international bank and received by TransferMate, a final email will be sent to the person listed as the recipient (from Step 11) confirming the transfer was successful



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