RESOURCES FOR STUDENT QUESTIONS AND ISSUES

This flow chart is intended to help students to know where to go when different types of questions or issues arise. If you have any questions, please email deanstaff@smith.edu.

Course Issues
(Credits, FOAMS, Registrar Issues, Course Waivers)

Office of Academic Support Services

Classroom Issues
(See Problem Solving Flow Chart in Student Handbook)

Professor

Sequence Chair

Disability Issues/Accommodations

Contact Laura Rauscher, Director of Disability Services

Field Placement Issues

See Field Office

Interpersonal Issues

In Classroom

Professor

Sequence Chair

Housing

Housing Coordinator or Head Resident, Megan Foster

Leave of Absence, Medical Leave, Withdrawals

Advisor

Associate Dean of Academic Affairs

In Classroom

Housing

Sequence Chair

Professor

Associate Dean of Academic Affairs

Advisor

In Classroom

Professor

Sequence Chair

Associate Dean of Academic Affairs

Advisor

In Classroom

Professor

Sequence Chair

Associate Dean of Academic Affairs

Advisor

In Classroom

Professor

Sequence Chair

Associate Dean of Academic Affairs

Advisor
**Mental Health**
- Schacht Center for Health and Wellness
- Personal and Existing Resources
- **Advisor**
  - When mental health issues affect academic performance

**Bereavement**
- Accommodation issues: Office of Disability Services
- Grief and Bereavement Group
- Center for Religious and Spiritual Life

**Racism**
- Systemic
  - Anti-Racism Task Force
- In Classroom
  - Professor
    - Sequence Chair
      - *For Second Year Practice, see Coordinator*
  - Specific Concerns
    - Anti-Racism Consultation Committee
      - (or see any individual committee members)
- Associate Dean
  - (only after seeing the Anti-Racism Task Force, Sotomayor Fellow, Anti-Racism Consultation Committee, OR Sequence Chair)

*Optional Paths: Anyone in the SSW community may talk with the Anti-Racism Task Force, Anti-Racism Consultation Committee, Senior Bertha Reynolds Fellows, or the Director of Institutional Diversity and Equity about race, racism or any other issues about diversity at any point in the process.*
General Learning Issues

- Advisor
- Writing Resources & Coaching
- Consult Office of Disability Services

Student Life Ideas or Curricular Suggestions

- Student Organizations