



# 2009 Technology Purchasing Guide for SSW

**S**tudents in the School for Social Work graduate program often find that fieldwork in conjunction with class assignments make having a laptop computer a convenient and time-saving investment. Most SSW students find their own personal computer to be an extremely valuable resource. While it is by no means a requirement to have your own computer, it is much more convenient. Today's laptops are just as powerful and versatile as a desktop system. Displays, hard drives, and chips are smaller and faster than ever making a laptop an ideal solution for SSW students.

**T**his packet contains descriptions and ordering information for laptops, software, and peripherals from Apple, Dell, Microsoft, and Canon, which are available through the Computer Store at academically discounted prices. Additional configurations can be found on the store website. Call (413) 585-3027 with questions or visit our web page at [www.smith.edu/computerstore](http://www.smith.edu/computerstore).

**S**mith College Computer Store and Technical Services are part of the Information Technology Services (ITS) department which is owned and operated by the college. Only computer systems purchased directly through the Smith College Computer Store are eligible for service at our Tech Services campus location. These systems are also bundled with manufacturer warranties for service when you are away from the campus.

## How to order...three simple steps

**1.** Review the enclosed material and determine which laptop best suits your needs. Remember, any questions you might have can be answered by the Smith College Computer Store staff between 8:30 am to 4:00 pm EST weekdays, (413) 585-3027, or our web site located at [www.smith.edu/computerstore](http://www.smith.edu/computerstore).

**2.** Completed order forms can be emailed, mailed, or faxed:

Smith College Computer Store  
Stoddard Hall 22  
Northampton, MA 01063  
Fax: 413-585-2623

Typically, once an order is received it takes 1-3 business days to fulfill. Your purchase will be held for you until you arrive on campus, unless you request it to be shipped. If you are interested in a financial loan for your computer equipment through the School for Social Work, please contact Gina Ziakowski or Diana Wheeler (413) 585-7986.

**3.** When you arrive on campus, contact the Computer Store to verify your order status.



# FAQ'S (Frequently Asked Questions)

## **Q: How can TechNotes help me?**

TechNotes ([sophia.smith.edu/blog/technotes](http://sophia.smith.edu/blog/technotes)) is an on-line resource for technology news and tips for Smith College students. Through TechNotes you can access TARA (Technology and Resource Advisor). TARA offers an on-line collection of software installation instructions, user guides, and tip sheets created by the ITS staff for the Smith community.

## **Q: What are the advantages of purchasing a new computer through the Smith College Computer Store?**

Smith College Computer Store is an authorized academic reseller for several software and hardware companies including Apple, Dell and Microsoft. As a member of the Smith College community, you are eligible to purchase hardware and software at academically discounted prices from these manufacturers.

## **Q: What kind of a computer should I buy?**

There are many factors you will need to consider when deciding on a Dell or an Apple laptop. For instance, which operating system are you currently familiar? What do you want to do with your computer, e.g. email, web surfing, and wordprocessing or statistical analysis? How much money do you plan to invest in a system? For how long do you expect to use it? What does the warranty cover and for how long? As always, the Computer Store staff can help you with these and other important questions.

## **Q: Can I get technical support on campus?**

Computer Technical Services, located in Stoddard Hall 34, is an authorized service provider for Dell and Apple. **ONLY** computers purchased through the Smith College Computer Store will be serviced by Technical Services. For non-Smith purchased equipment, you will need to contact the manufacturer or an off-campus service center. Be sure to come to campus with all original disks, OS, programs, etc, as you may need them if you encounter a problem.

## **Q: What software do I need?**

Smith College supports the Microsoft Office suite (Word, Excel and PowerPoint). The Computer Store sells MS Office Licenses at \$75 to Smith College students. Academically-priced boxed versions typically cost between \$149-\$189. The college provides anti-virus software to all students at no charge. Some classes have specific software requirements. Most course titles that students are required to use in class are available in the Student Resource Center. Your instructor will provide you with access information.

## **Q: What is Cisco Clean Access?**

Cisco Clean Access is a network authentication and security program that is used by the campus to connect to the Smith Network. It prevents computers that are infected with or vulnerable to viruses from gaining access to the network, and potentially infecting other computers.

## **Q: What is Complete Care from Dell?**

The **FOUR**-year parts and labor hardware warranty from Dell covers manufacturer's defects as well as **ALL** accidental damage, such as cracked screens, spilled liquids, broken optical drives, etc. NOTE: Batteries are considered consumable items and are covered for one year by Dell.

## **Q: What is AppleCare from Apple?**

The **THREE**-year parts and labor hardware warranty from Apple covers manufacturer's defects. Accidental damage is **NOT** covered by this warranty. It also includes telephone assistance, global repair coverage, web-based resources, and TechTool Deluxe from Micromat. NOTE: Batteries are considered consumable items and are covered for one year by Apple.

## **Q: If I already own a computer, can I bring it with me or do I need to purchase a new one?**

**YES.** You can bring a computer with you, however, if you plan to access the network, you should be aware of the minimum specifications required for running on the system. Refer to the ITS web page for additional information ([www.smith.edu/its/services/resnet.html](http://www.smith.edu/its/services/resnet.html)). Smith Computer Technical Services will service only systems purchased through the Computer Store.



# Recommended Systems

## Apple SMITH PACK

111847

**\$1199.00**



**MacBook  
13.3"**

2.0 GHz Intel Core Duo  
2 GB RAM (2x1GB)  
120 GB Hard Drive  
13.3" WideScreen  
Super Drive DVD-R/CD-RW  
Built-in Enet 10/100/1000  
AirPort Extreme Card  
BlueTooth  
2 USB 2.0 Ports  
1 FireWire port  
Mini DVI-out  
Lithium-polymer battery  
60 Watt MagSafe AC  
OS X (10.5)  
3yr AppleCare Warranty  
4yr Computrace Tracking Software

1 GB USB Drive  
Smith College Logo  
BackPack Computer Case  
25' Ethernet Cable

## Dell SMITH PACK

112070

**\$1339.00**

**Dell Latitude  
E5400  
14.1"**



2.0 GHz Intel Core 2 Duo  
2 GB RAM (1 Chip)  
160 GB Hard Drive  
14.1" WXGA Display  
8x DVD+/-RW Combo Drive  
Built-in Enet 10/100/1000  
802.11 a/g/n Intel Pro Wireless  
4 USB 2.0 Ports, 1 SVGA Port  
1 Firewire Port,  
6 Cell Battery  
90 Watt AC Adapter  
Windows XP Professional  
4yr CompleteCare Warranty  
4yr Computrace Tracking Software

1 GB USB Drive  
Smith College Logo  
BackPack Computer Case  
25' Ethernet Cable

### Canon Pixma MP480

All in One  
Printer/Scanner/Copier  
Up to 20 ppm black  
Up to 16 ppm color  
1yr limited warranty  
USB Cable included

112068

**\$99.00**



### Microsoft Office Student License



110804  
MS Office  
2008 Mac  
\$75



109870  
MS Office Pro+  
2007 PC  
\$75

### Options and Upgrades

**101064** Printer Paper \$5  
**110874** Laptop Startup Bundle \$89  
Lacie 320GB HD w/ Surge Protector  
**110875** Printer Startup Kit \$40  
Complete 2nd set ink and paper  
**110369** Lacie 320GB USB Hard Drive \$75  
**106552** Black USB Optical Mouse \$19  
**109418** Black USB Keyboard \$29

### Choose a Backpack

Included with laptop purchase



109779



109772



110834



110832



109768



110833



Stoddard Hall 22  
 Northampton, MA 01063  
 Voice 413-585-3027  
 Fax 413-585-2623  
 www.smith.edu/its/computerstore  
 cstore@smith.edu

# Purchase Form

Name \_\_\_\_\_ ID# \_\_\_\_\_

Campus Phone \_\_\_\_\_ Home Phone \_\_\_\_\_

Permanent Address \_\_\_\_\_  
 Ship To \_\_\_\_\_

Campus Box \_\_\_\_\_ Email Address \_\_\_\_\_

Signed \_\_\_\_\_ Date \_\_\_\_\_

Quantity	Item #	Description	Unit Price	Total
1		<b>Backpack Item Number</b> (No Charge with Laptop purchase)	<b>0.00</b>	<b>0.00</b>
			<b>Subtotal</b>	
			<b>Sales Tax 5%</b>	
			<b>Shipping</b>	
			<b>Balance Due</b>	

I understand I may complete this transaction only if I am a degree-seeking student, faculty or staff member of Smith College and that I may purchase only one system at this academically discounted price.

Check Number \_\_\_\_\_

Charge Card:

Visa     Master Card     Discover     American Express

Card Number \_\_\_\_\_

Expiration Date \_\_\_\_\_ Security Code \_\_\_\_\_

Amount to be Charged \_\_\_\_\_

Printed Name as it Appears \_\_\_\_\_

Signature \_\_\_\_\_

Address of Card holder if different from above: \_\_\_\_\_

UPS Ground Shipping (Laptop Only)    \$35.00

UPS Ground Shipping (Laptop & Printer)    \$50.00

Expedite Shipping    CALL

Pick Up (Expected Date: \_\_\_\_\_)    FREE

**The balance is due upon receipt of the computer system. Make checks payable to Smith College.**